

Corporate Social Responsibility Principles

Article 1

To fulfill its corporate social responsibility and facilitate economic, environmental and social advancement so as to attain its sustainable development goal, the Company institutes the Principles for compliance.

Article 2

The Principles are applicable to the Company, and their scope covers the overall operating activities of the Company.

While engaging in corporate operating, the Company shall also aggressively fulfill its corporate social responsibility in order to meet the global development trend and, by acting as a corporate citizen, increase its contribution to the country's economy, improve the living quality of its employees, community and society, and enhance its competition edge based on its corporate responsibility.

Article 3

When fulfilling its corporate social responsibility, the Company shall also keep an eye on the rights and interests of stakeholders. In addition, while pursuing sustainable operating and profiting, the Company shall also take into account environmental, societal and corporate governance factors and incorporate them in the Company's management guidelines and operating activities.

Article 4

To carry out its corporate social responsibility, the Company shall follow the principles below:

1. Carry out corporate governance.
2. Develop a sustainable environment.
3. Participate in social welfare.
4. Reinforce disclosure of the information regarding corporate social responsibility.

Article 5

After considering the issues of the correlation between local and foreign corporate social responsibility development trends and corporate core business and of the impact of the Company's overall operating activities on stakeholders, etc., the Company shall set up its corporate social responsibility policy, system or relevant management guidelines and concrete promotion plans for adoption by the board of directors. When a shareholder puts forth a motion involving corporate social responsibility, the Company's board of directors shall list it in the agenda of a shareholders' meeting by law.

Article 6

The Company shall follow its Corporate Governance Best Practice Principles, Ethical

Corporate Management Best Practice Principles and Code of Ethical Conduct for Directors and Managerial Officers to establish an effective corporate governance framework and relevant ethical standards, so as to have well-rounded corporate governance.

Article 7

The Company's directors shall exercise their due care as a prudent fiduciary to push the Company to carry out its social responsibility, review implementation effects and persistently make improvement at any time, so as to ensure fulfillment of the corporate social responsibility policy.

The board of directors of the Company is advised to give full consideration to the interests of stakeholders, including the following matters, in the company's performance of its corporate social responsibility initiatives:

1. Put forth the mission or vision of its corporate social responsibility, and set up its corporate social responsibility policy, system and relevant management guidelines.
 2. Incorporate the corporate social responsibility into the Company's operating activities and development directions, and ratify the concrete promotion plan for its corporate social responsibility.
 3. Ensure real-time and accuracy in disclosure of corporate social responsibility related information.
- The Company's board of directors shall authorize its high-rank management executives to handle the economic, environment and societal issues incurred by business operating activities, and the handling status shall be reported to the board of directors, in which the content of the operation handling process and the respective sector responsible personnel list shall be specific and clear.

Article 8

The Company shall periodically hold corporate social responsibility related educational training, in which the matters mentioned in the second paragraph of the preceding Article shall be promoted in the training.

Article 9

To build well-rounded management of the corporate social responsibility, the Company shall set up a sustainability committee to promote its corporate social responsibility and take charge of submission and execution of the corporate social responsibility policy, system or related management guidelines and concrete promotion plans. The committee shall periodically report the progress to the board of directors.

The Company shall set up a reasonable remuneration policy, so as to ensure that the remuneration planning can meet the organization's strategic goal and stakeholder's interests.

Employee's performance evaluation shall be incorporated with the corporate social responsibility policy, and the reward and punishment shall be processed in accordance with the Company's personnel management regulations.

Article 10

The Company shall respect stakeholders' rights and interests, identify its stakeholders and set up an exclusive zone for its stakeholders on its website, be aware of the reasonable expectations and requirements of its stakeholders through a proper communication channel and adequately respond to the major corporate social responsibility issues concerned by its stakeholders.

Article 11

The Company shall comply with environment related laws and regulations and relevant international standards to adequately protect the natural environment, and devote its efforts to the goal of environmental sustainability when implementing operating activities and internal management.

Article 12

The Company shall devote its efforts to enhancing the utilization efficiency of a variety of resources and using the renewable materials having low impact on the environment, so the resources on the earth can be inexhaustibly used.

Article 13

The Company shall establish an adequate environment management system according to industry characteristics, in which the system shall cover the following:

1. Collect sufficient and real-time information regarding the impact of business operating activities on the natural environment, and assess the impact.
2. Establish a measurable goal for environmental sustainability, and periodically review the continuation and relevance of its development.
3. Take execution measures for concrete plans or action schemes, and periodically review the execution effect.

Article 14

The Company shall set up an environment management unit and dispatch dedicated personnel to prepare, promote and maintain relevant environment management systems and concrete action schemes, and periodically provide environmental education courses for the Company's management and personnel.

Article 15

The Company shall take the impact of its business operating on the ecological effect into account, facilitate and promote the concept of sustainable consumption and follow the principles below to engage in the business activities, such as R&D, procurement, production, operation and services, so as to reduce the impact of the Company's business operating on the natural environment and

human beings:

1. Reduce consumption of the resources and energy required by products and services.
2. Reduce emissions of pollutants, toxins and waste, and adequately dispose waste.
3. Enhance recyclability and reuse of raw materials and products.
4. Maximize sustainability of renewable resources.
5. Enhance products' durability.
6. Increase product and service effects.

Article 16

To enhance the use efficiency of water resources, the Company shall adequately and sustainably use water resources and set up relevant management measures.

The Company shall set up and strengthen relevant environment protection measures, so as to avoid polluting water, air and land, make every effort to reduce the adverse impact on human health and the environment, and adopt the optimal pollution prevention and control measures.

Article 17

The Company shall adopt the universal standards and guidance to execute corporate greenhouse gas stocktaking and disclose the details, in which the scope covers the following:

1. Direct greenhouse gas emissions: the sources of greenhouse gas emissions which are owned and controlled by the Company.
2. Indirect greenhouse gas emissions: those that are generated from the use of the energy, such as externally purchased electricity, heat or steam.

The Company shall pay attention to the impact of climate change on its business operating activities, set up its energy conservation, carbon reduction and greenhouse gas reduction strategy in accordance with its business operating status and greenhouse gas stocktaking results, and incorporate the carbon credit in the Company's carbon reduction strategic planning, so as to reduce the impact of the Company's business operating activities on climate change.

Article 18

The Company shall comply with relevant laws and regulations and the International Bill of Human Rights for the rights, such as gender equality, the right to work, and prohibition of discrimination.

To fulfill its responsibility for human right protection, the Company shall set up relevant management policies and procedures including the following:

1. Put forth corporate's human right policies or statements.
2. Assess the impact of the Company's business operating activities and internal management on human rights and set up corresponding handling procedures.
3. Periodically review the effect of corporate's human right polices or statements.
4. When human rights are infringed, the handling procedure in relation to the involved stakeholders

shall be disclosed.

The Company shall follow the internationally recognized human rights of labor, such as the freedom of association, collective bargaining right, care for underprivileged groups, prohibition of child labor, elimination of all forms of forced labor and deletion of recruitment and employment discrimination, and ensure that its human resource utilization policies are free from differential treatments over gender, race, socioeconomic position, age and marital and family status, so as to fulfill equality and adequacy in employment, hiring terms, remuneration, welfare, training, evaluation and promotion opportunities.

For the matters harming labor rights and interests, the Company shall provide an effective and appropriate complaint mechanism to ensure equality and transparency of the complaint process. The complaint channels shall be concise, convenient and unobstructed, and the complaints received from employees be properly responded.

Article 19

The Company shall provide its employees with sufficient information, so they can have the knowledge about the labor laws and the rights they are entitled to have in the country where the Company operates its business.

Article 20

The Company shall provide its personnel with a safe and health working environment, including required health and first-aid facilities, and devote its efforts to reducing the personnel safety and health hazardous factors, so as to prevent occupational disasters.

The Company shall periodically hold safety and health educational training for its personnel.

Article 21

The Company shall create a good environment for its personnel to develop their career, and establish an effective career capacity development plan for them.

The Company shall appropriately reflect its corporate operating performance or outcome in its employee remuneration policy, so as to ensure smooth recruitment, retention and motivation of its personnel, and attain the goal for sustainable business operating.

Article 22

The Company shall establish a channel to communicate with its employees on a regular basis, so its employees can acquire the information regarding the Company's operating management activities and policies and express their opinions accordingly.

The Company shall respect the right of its employee representatives to negotiate the working conditions with the Company, and provide its employees with required information and hardware facilities, so as to have smooth negotiation and cooperation with employees and employee

representatives.

The Company shall, by a reasonable means, inform employees of any operating changes which may result in material impact.

Article 22-1

In the face of customers or consumers, the company should weigh the products or services it provides and the characteristics of its industry, choose an appropriate and reasonable method, and formulate implementation strategies and specific implementation measures. The fair and reasonable method mentioned in the preceding paragraph is as follows:

1. The contract upholds reciprocity, fairness and integrity.
2. Accepting customer's appointments with due diligence and loyalty obligations.
3. Advertising solicitation is not exaggerated.
4. Confirming that the goods or services provided are suitable for customers or consumers.
5. Fully explaining important content and exposed risks for the goods or services provided
6. The remuneration system of business personnel considers the achievement of customer or consumer's rights and performance goals.
7. The complaint channels of customers or consumers were unblocked, and the company did respond.
8. Professional businesses should have professional qualifications or obtain professional licenses.

Article 23

The Company shall take responsibility for its products and services, and value marketing and ethics. In the process of R&D, procurement, production, operation and service, the Company shall ensure transparency and safety of the information regarding its products and services, and set up the policy of rights and interests and fulfill it in its business operating activities, so as to prevent the products and services from harming consumers' rights, interests, health and safety.

Article 24

The Company shall follow statutory laws and regulations and industry's relevant rules to ensure the quality of its products and services.

The Company shall follow relevant laws and regulations and international standards to market and label its products and services. It shall not deceive, mislead, defraud its customers or commit the conduct destroying customers' trust or damaging customers' rights and interests.

Article 25

The Company shall evaluate and manage a variety of risks that could interrupt its operating, so as to reduce the impact.

The Company shall fairly handle customer complaints for its products and services in real time

through a transparent and effective complaint procedure, and comply with the laws and regulations in relation to the Personal Information Protection Act to respect customers' privacy and protect relevant data.

Article 26

The Company shall devote its efforts to assessing the influence of its procurement conduct on the environment and the society of the supplying source and community, and cooperating with suppliers to jointly carry out the corporate social responsibility.

Prior to developing a business relationship, the Company shall assess if its suppliers have any records in relation to the impact on the environment and the society, so as to avoid having transactions with those who have the conflict with the Company's corporate social responsibility policy.

When the Company enters into a contract with any of its major suppliers, the contract content shall cover compliance with both parties' corporate social responsibility policy. In case that the supplier breaches the policy and causes significant impact on the environment and the society of the supplying source and community, the contract can be terminated or dissolved at any time.

Article 27

The Company shall assess the impact of its operating on the community, and properly employ the manpower coming from the Company's operating site, so as to enhance community identity.

The Company, through equity investment, commercial activities, endowments, volunteering service or other charitable professional services etc., dedicates resources to organizations that commercially resolve social or environmental issues, participates in events held by citizen organizations, charities and government agencies relating to community development and community education to promote community development.

Article 28

The Company shall disclose its information in accordance with relevant laws and regulations and the Company's corporate governance best practice principles, and sufficiently release relevant and reliable information in relation to corporate social responsibility, so as to enhance its information transparency.

The corporate social responsibility related information to be disclosed by the Company is as follows:

1. The corporate social responsibility policy, system or relevant management guidelines and concrete promotion plan adopted by the board of directors.
2. The risk and impact of the factors, such as corporate governance fulfillment, sustainable environment development, social welfare protection, etc., on the Company's business operating and financial status.

3. The performance goal, measures and implementation efficiency set up by the Company for its corporate social responsibility.
4. Major stakeholders and the issues concerned by them.
5. Disclosure of the information regarding major suppliers' management and performance of significant environmental and social issues.
6. Other information in relation to corporate social responsibility.

Article 29

The Company shall adopt the standards or guidelines widely recognized around the world to prepare its annual corporate social responsibility report. The report shall disclose the Company's corporate social responsibility promotion status, and obtain assurance or guarantee from a third party in order to reinforce information reliability.

The content shall include the following:

1. Implementation of the corporate social responsibility policy, system or relevant management guidelines and concrete promotion plans.
2. Major stakeholders and the issues concerned by them.
3. Execution performance and review of the Company's implementation of corporate governance, development of a sustainable environment, protection of social welfare and facilitation of economic development.
4. Directions and goals for future improvement.

Article 30

The Company shall keep an eye on the development of local and foreign corporate social responsibility related standards and the change of the corporate environment, and further review and improve its corporate social responsibility system, so as to enhance the effect of the fulfillment of corporate social responsibility.

Article 31

The Principles shall be implemented after adoption by the board of directors, and the same shall apply to the revisions.

Article 32

The Principles were set up on November 14, 2014. The first amendment was made on October 29, 2019.